

## Claims Submission and Payment

List of Accounts managed by Mercy Managed Behavioral Health

**Effective Date: 1/01/2021**

\*\*Send claims directly to the third-party administrator.

PLAN	ADDRESS Electronic Claims Address	CLAIM STATUS/ PROVIDER RELATIONS	APPLICABLE STATE		
Essence Healthcare	Essence Healthcare PO Box 5907 Troy, MI 48007  <i>Emdeon #20818, Gateway #57082 SSI Payer ID &amp; Sub ID 99999-0648</i>	(314) 209-2700 or  (866) 597-9560 Option 5, then Option 2	MO		
IBEW Local 309 Collinsville, Illinois	Meritain Health PO Box 853921 Richardson, TX 75085-3921  <i>WEBMD/Emdeon #41124, Mckesson/Relay Health #1761</i>	(618) 344-2002	MO IL		
IBEW Local No. 1 Health and Welfare	IBEW Local 1 Health & Welfare Fund PO Box 6088 St. Louis, MO 63139  <i>Relay Health #44602 Trizetto / Office Ally / Practice Insight #44602</i>	(314) 752-2330 or (877) 281- 2430	MO IL		
LHN (Labor Health Network)	Meritain Health PO Box 853921 Richardson, TX 75085-3921  <i>WEBMD/Emdeon #41124, Mckesson/Relay Health #1761</i>	(866) 209-3063	MO IL		
Anthem EPO Commercial (Offered in MO & AR <b>ONLY</b> for NON-Mercy co- workers)	<b>MO &amp; AR ONLY:</b> Anthem PO Box 105187 Atlanta, GA 30348  <i>Electronic Claim Submission: <a href="http://www.anthem.com/edi">www.anthem.com/edi</a></i>	(888) 571-9054	MO IL AR		
<b>Missouri -</b> Mercy Co-Workers – Anthem Alliance EPO & <b>PPO</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;"><b>MO ONLY: EPO &amp; PPO Product</b></td> </tr> <tr> <td>Anthem PO Box 105187 Atlanta, GA 30348</td> </tr> </table>  <i>Electronic Claim Submission: <a href="http://www.anthem.com/edi">www.anthem.com/edi</a></i>	<b>MO ONLY: EPO &amp; PPO Product</b>	Anthem PO Box 105187 Atlanta, GA 30348	(888) 571-9054	MO
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Anthem PO Box 105187 Atlanta, GA 30348					
<b>Arkansas –</b> Mercy Co-Workers – Anthem Alliance EPO & <b>PPO</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;"><b>AR - EPO ONLY:</b> Anthem PO Box 105187 Atlanta, GA 30348</td> <td style="width: 50%;"><b>AR – PPO ONLY:</b> File claims with the local Blue Cross and Blue Shield Plan in the state where services were provided.</td> </tr> </table>  <i>Electronic Claim Submission: <a href="http://www.anthem.com/edi">www.anthem.com/edi</a></i>	<b>AR - EPO ONLY:</b> Anthem PO Box 105187 Atlanta, GA 30348	<b>AR – PPO ONLY:</b> File claims with the local Blue Cross and Blue Shield Plan in the state where services were provided.	(888) 571-9054	AR
<b>AR - EPO ONLY:</b> Anthem PO Box 105187 Atlanta, GA 30348	<b>AR – PPO ONLY:</b> File claims with the local Blue Cross and Blue Shield Plan in the state where services were provided.				

<b>Illinois, Oklahoma, Kansas – Mercy Co-Workers – Anthem Alliance PPO</b>	<b>Anthem Alliance PPO:</b> File claims with the local Blue Cross and Blue Shield Plan in the state where services were provided.	(888) 571-9054	IL OK KS
	<i>Electronic Claim Submission:</i> <a href="http://www.anthem.com/edi">www.anthem.com/edi</a>		

Direct contracts in network with Mercy Managed Behavioral Health

\*\*Send claims directly to the third-party administrator.

PLAN	ADDRESS Electronic Claims Address	CLAIM STATUS/ PROVIDER RELATIONS	APPLICABLE STATE
Direct Contracts – with various Employer Groups	Please see the back of the member’s insurance card for the appropriate claim submission address.	Found on the back of the member’s insurance card.	MO, IL, AR, KS, OK